

Masons Au Pair Agency



CHINA

With you every step forward!

What is the Au Pair Program?

The Au Pair program started in Europe after World War II as a cultural exchange, giving young people the chance to live abroad, learn a language, and experience life with a host family.

What began as an informal arrangement has grown into a global program that fosters mutual understanding, personal growth, and lifelong connections.



Who is an Au Pair?

An Au Pair is a young person, who lives with a host family in a foreign country to experience cultural exchange. Au Pairs provide childcare and light household assistance in exchange for room, meals, and pocket money.

Who Can Become an Au Pair?

- Be aged 18 to 28 years old
- Be in good health
- Hold a clean criminal record
- Possess a strong command of English (B2 level or above)
- Have a genuine interest in cultural exchange and working with children
- Have previous childcare experience (e.g., babysitting, tutoring, or similar roles)



About Our Company

We're a professional agency based in the vibrant city of Chengdu, and we've been proudly connecting international Au Pairs with Chinese host families since 2016.

Our mission is to be a trusted bridge between families and Au Pairs – helping host families find reliable support for childcare and household tasks, while giving Au Pairs the chance to experience Chinese culture, learn the language, and grow through meaningful life experiences.

We offer flexible program durations of 3-12 months, so every participant can find an option that fits their personal goals and schedule.



Before joining the host family

After the Au Pairs arrive in Chengdu, they will have a 2-day orientation. We will provide them with a hotel room, meals, a VPN, a SIM card, and three important training sessions:



1. How to use Chinese apps
2. How to build a connection with a Chinese host family
3. How to teach kids English, along with useful resources for various English activities



What is a family visit?

Our family visits are an important part of how we support our Au Pairs and host families. By visiting in person, we can build trust, create stronger connections, and help solve any challenges quickly.

These visits allow us to identify and resolve any issues early, offer guidance, and ensure that both sides feel supported.

Our goal is to create a smooth, rewarding journey for everyone involved - and being present makes all the difference.



Our Events

An Au Pair Event is a fun and meaningful gathering where Au Pairs connect, share cultures, and build friendships through engaging activities. It's a chance to learn, grow, and make lasting memories!



Why Choose Masons Au Pair Agency?



1 Experienced Team

Founded in 2016, our agency has years of experience supporting Au Pairs in China. Our team also includes **former Au Pairs** who understand the experience firsthand and can provide practical advice and support.

2 Local Support in Chengdu

All our Au Pairs and host families are based **in one city** - Chengdu. Our office is inside the Mandarin school, so you'll see our team **2-3 times a week** and can easily reach us whenever you need support.

3 Personalized Matching

We carefully match each Au Pair with a suitable host family and **personally** meet every family before placement.

4 All-Inclusive Support

Visa support, flights, Mandarin classes, insurance, 2-Day orientation, cultural activities, and ongoing support are **all included**.

5 Cultural Experience

Regular events help Au Pairs explore Chinese culture, make friends, and become part of a **local community**.

An Au Pair's duties

Au Pairs usually work 30–35 hours per week, with sufficient free time for personal activities, language learning, and exploring Chinese culture. Au Pairs have 1.5 days off per week and an additional 3 days off every 3 months.

Most Chinese host families hire a housekeeper to handle cooking and cleaning the apartment, so there's no need for Au Pairs to prepare meals or clean shared spaces.

An Au Pair's duties are typically based on the specific needs of the host family, but they often include:

CHILDCARE RESPONSIBILITIES

- Take children to school and extracurricular activities, and pick them up afterward.
- Be a positive role model for the children.
- Accompany children on trips or family activities.

TEACHING ENGLISH

- Teach children English and help improve their language skills through fun and interactive activities.
- Help children with their homework or school projects, particularly English-related subjects.

FAMILY INVOLVEMENT

- Participate in family outings or activities to enhance cultural exchange.
- Introduce your country's culture to the host family.

PERSONAL SPACE MAINTENANCE

- Keep your private room clean.
- Wash your clothes regularly and keep your laundry organized.



Au Pair Program Benefits

- Add valuable international experience to your resume or CV, boosting future career prospects.
- Learn or improve your Mandarin language skills through daily interactions and provided classes.
- Develop valuable life skills such as adaptability, responsibility, and cultural sensitivity.
- Immerse yourself in Chinese culture and traditions.
- Build lifelong connections with a Chinese host family and other participants.
- Accommodation & Meals: Receive free accommodation and meals while staying with your host family.



What We Provide at Masons Au Pair Agency

- Visa assistance (Documents&Application)
- Mandarin language course
- Flight tickets
- Insurance
- 2-day orientation and training for a confident start
- Cultural exchange events to immerse Au Pairs in Chinese traditions and foster connections
- 24/7 emergency support throughout the program
- Regular check-ins to ensure the satisfaction of both Au Pairs and host families
- Free VPN and SIM card to stay connected while in China

What a Host Family Provides

- Daily meals
- Comfortable accommodation, including a private room.
- Monthly pocket money to cover personal expenses.
- Opportunities to participate in family activities, trips and cultural experiences.

Program Enrollment Process

1. Fill out the application form and complete the personality test

Application form: <https://forms.gle/fUZCBA4K4gYsQeqV8>

Personality test: https://survey.ucalgary.ca/jfe/form/SV_0icFBjWwyHvJOFA

2. Interview with Masons Au Pair agency

Have an interview with our team to discuss your goals and program details.

To schedule an interview, you can contact our Au Pair recruiters:

WhatsApp: +86 147 2619 5911 (Nadya)

WhatsApp: +86 184 2816 4080 (Jason)

3. Match with a host family

We'll match you with a host family that fits your profile, interests, and preferences. After reviewing their details, you can decide whether to move forward or wait for another match.

4. Online meeting with the host family

Our manager will join the interview with the host family to help with translation if needed. It's a great chance for you to ask questions and get to know the family and their child better.



Program Enrollment Process

5. Approval of work schedule and duties

Finalize your schedule and responsibilities with your host family, then review the contract outlining the program terms and conditions.

6. Meet with Au Pair's family

We will have a video call with the Au Pair's parents to introduce our agency, present the host family, explain what we provide, and answer any questions they may have.

7. Visa application and flight booking

We'll provide the documents for your visa, guide you through the process, and book your flight once it's approved.

8. Arrival in Chengdu and 2-day orientation

Upon arrival in Chengdu, you'll join a 2-day orientation with hotel, meals, SIM card, and VPN included. We'll also teach you how to use local apps, build a good relationship with your host family, teach English effectively, and use our prepared teaching materials.

9. Welcome to your host family!

Finally, you'll be welcomed into your host family's home, ready to begin your cultural exchange experience!



What Do We Need from You?

To join our Au Pair program, we'll need a few important documents to get started. These help us ensure a smooth application process and match you with the best host family.

Here's what we'll need:

1. Application Form

2. Self-Introduction Video – A short video introducing yourself, your hobbies, previous experience, and motivation for joining the program.

3. Proof of Education – A certificate or diploma confirming you've completed high school or equivalent.

4. Health Certificate – A recent medical checkup confirming you're in good health.

5. Police Clearance Certificate

6. Photos – Recent photos of yourself, preferably including a few with children.

7. A Valid Passport – A scanned copy of the first page to book your flight.



Self-Introduction Video

1. Say Hello!

Introduce yourself – name, age, and where you're from. Be natural and friendly!

2. About You

Share your personality, education, hobbies, and interests.

3. Your Family

Briefly introduce your family – siblings, family life, etc.

4. Childcare Experience

Talk about your experience with kids – babysitting, tutoring, or working in schools/camps, etc.

5. Why Become an Au Pair?

Explain why you want to join the program and what excites you most.

6. Skills & Family Preferences

Mention what you can offer (childcare, language, culture) and describe the kind of host family you'd like.

7. Wrap Up

End with a warm smile and a friendly goodbye!



Au Pair Introduction Video Tips

1. Background

Film in a quiet, tidy space with good lighting — avoid backlight.

2. Be Genuine

Share real examples of your childcare experience to make it engaging.

3. Stay Natural

Don't read from a script — speak confidently and relaxed.

4. Smile & Be Friendly

Use light gestures and positive energy to appear approachable.

5. Length

Keep your video 3–5 minutes long.



Our Team

Our team comes from different countries, cultures, and backgrounds, united by one goal: **connecting people around the world!**

Our team includes **former Au Pairs** who bring invaluable firsthand experience. Having been through the program themselves, they understand the challenges Au Pairs may face and provide professional, thoughtful support.

This diversity and experience help us foster meaningful connections and ensure **the best** possible care for **everyone** we work with.



Jason, China

Founder
&
Au Pair Program Coordinator



Michele, Italy

Au Pair Support Coordinator



Nadya, Russia

Au Pair Recruiter
&
SMM manager



Chiara, Germany

Au Pair Recruiter

Global Partnerships

We have been working with agencies, universities, and schools from different countries to create meaningful opportunities for cultural exchange.

By collaborating with these institutions, we provide students with information about programs that allow them to learn a new language, make friends from around the world, and experience life abroad.

These opportunities help participants become more self-confident, independent, and mature while broadening their perspectives and growing both personally and professionally.



Here are some photos of our agency representatives giving a presentation at Ural Federal University in Ekaterinburg, Russia

Read Testimonials from Our Au Pairs

Chengdu was my third Au Pair experience, but definitely the most unique and rewarding one. The city is vibrant, full of life, and rich in culture and history. Jason and the team supported me throughout the whole experience, and whether it's your first time as an Au Pair or not, Chengdu is an amazing place to do it! – Neja, Slovenia



I spent a full year in China with Masons Au Pair. The agency organized regular events where I made amazing friends from different countries and was always supportive throughout my stay. It was an unforgettable experience that I would highly recommend! – Sandra, France

I had a great experience in China with Masons Au Pair. The agency supported me throughout the whole journey, and I met amazing people while experiencing Chinese culture and life in a completely new environment. My only regret is not discovering the program sooner. – Denis, the UK



I want to thank the Masons Au Pair agency for the opportunity to visit China! The cultural exchange has been incredible – teaching English to the kids while learning about Chinese traditions was beyond rewarding. Jason and his team were always there to support me, and I never felt alone. Chengdu is an amazing mix of modern life and ancient history. If you want a real adventure, this is it! – Varya, Russia

Masons Au Pair supported me throughout the whole process, from matching and visa assistance to flights and orientation. I spent 7 unforgettable months with my host family, experiencing Chinese culture, traveling, and making lifelong friends. I'm very grateful to the agency team for all their support throughout my stay. – Chio, Romania



Contact Us



Address

Room 605, Hongchuan Building, No. 30, Annex to No. 17, Section 4,
Renmin South Road, Wuhou District, Chengdu, Sichuan, China



Email

masons.aupair@gmail.com



Website

www.masons-aupair.com



Instagram

@masons.aupair



WhatsApp

WhatsApp: +86 147 2619 5911 (Nadya)

WhatsApp: +86 184 2816 4080 (Jason)



With you every step forward!