# Masons Au Pair Agency



2025

With you every step forward!

## What is the Au Pair Program?

The Au Pair program started in **Europe** after World War II as a cultural exchange, giving young people the chance to live abroad, learn a language, and experience life with a host family.

What began as an informal arrangement has grown into a **global program** that fosters mutual understanding, personal growth, and lifelong connections.





#### **Who is an Au Pair?**

An **Au Pair** is a young person, who lives with a host family in a foreign country to experience cultural exchange. Au Pairs provide childcare and light household assistance in exchange for room, meals, and pocket money.

#### **Who Can Become an Au Pair?**

- Be aged 18 to 29 years old.
- Be in good health.
- Hold a clean criminal record.
- Possess a strong command of English (B2 level or above).
- Have a genuine interest in cultural exchange and working with children.
- Have previous childcare experience (e.g., babysitting, tutoring, or similar roles).



## **About Our Company**

We're a **professional agency** based in the vibrant city of Chengdu, and we've been proudly connecting international Au Pairs with Chinese host families **since 2016**.

Our mission is to be a trusted bridge between families and Au Pairs — helping host families find reliable support for childcare and household tasks, while giving Au Pairs the chance to experience Chinese culture, learn the language, and grow through meaningful life experiences.

We offer flexible program durations of 3, 6, or 12 months, so every participant can find an option that fits their personal goals and schedule.



## Before joining the host family

After the Au Pairs arrive in Chengdu, they will have a 2-day orientation.

We will provide them with a hotel room, meals, a VPN, a SIM card, and three important training sessions:





- 1. How to use Chinese apps
- How to build a connection with a Chinese host family
- 3. How to teach kids English, along with useful resources for various English activities

### What is a family visit?

Our monthly family visits are an important part of how we support our Au Pairs and host families. By visiting in person, we can build trust, create stronger connections, and help solve any challenges quickly.

These visits allow us to identify and resolve any issues early, offer guidance, and ensure that both sides feel supported.

Our goal is to create a smooth, rewarding journey for everyone involved—and being present makes all the difference.



## **Our Events**

An Au Pair Event is a fun and meaningful gathering where Au Pairs connect, share cultures, and build friendships through engaging activities. It's a chance to learn, grow, and make lasting memories!

















## Why Choose Masons Au Pair Agency?



#### 1 Affordable and Value-Driven

Masons Au Pair Agency ensures a seamless experience for Au Pairs with visa assistance, round-trip flights, Mandarin classes, a 2-day orientation, and full program support. We provide cultural activities, Au Pair training, family visits, a VPN, SIM card, insurance, and a welcoming community, creating the perfect environment for personal growth and cultural immersion.

#### 2 Personalized Matching Services

Our team works tirelessly to match Au Pairs with the right families based on their preferences, skills, and expectations. To ensure a perfect match, our manager personally visits every host family to fully understand their values, hobbies, personalities, preferences, and pace of life. This personalized approach ensures compatibility and creates successful partnerships for both Au Pairs and families.

#### 3 Expertise and Experience

Since our establishment in 2016 in the beautiful city of Chengdu, Masons Au Pair Agency has gained extensive experience in connecting international Au Pairs with Chinese host families. Over the years, we have encountered and successfully handled all types of situations, allowing us to confidently address any challenges that may arise. This expertise ensures a smooth, secure, and fulfilling experience for both Au Pairs and host families.

#### 4 Cultural Immersion Opportunities

We organize monthly **cultural events** to enhance the exchange experience. These events help Au Pairs connect with other participants, learn about Chinese culture, and share their own traditions, making the journey more meaningful and enjoyable.

#### 5 Comprehensive Support

From visa assistance to arrival logistics, Masons Au Pair Agency provides **full support** every step of the way. Au Pairs also receive ongoing guidance to help them adapt to their new environment and maximize their experience.

## An Au Pair's duties

Au Pairs usually work 30-35 hours per week, with sufficient free time for personal activities, language learning, and exploring Chinese culture. Au Pairs have 1.5 days off per week and an additional 3 days off every 3 months.

Most Chinese host families hire a housekeeper to handle cooking and cleaning the apartment, so there's **no need** for Au Pairs **to prepare meals** or clean shared spaces.

An Au Pair's duties are typically based on the specific needs of the host family, but they often include:

#### **CHILDCARE RESPONSIBILITIES**

- Take children to school and extracurricular activities, and pick them up afterward.
- Be a positive role model for the children.
- Accompany children on trips or family activities.

#### **TEACHING ENGLISH**

- Teach children English and help improve their language skills through fun and interactive activities
- Help children with their homework or school projects, particularly English-related subjects

#### **FAMILY INVOLVEMENT**

- Participate in family outings or activities to enhance cultural exchange.
- Introduce your country's culture to the host family.

#### PERSONAL SPACE MAINTENANCE

- Keep your private room clean.
- Wash your clothes regularly and keep your laundry organized.



## Au Pair Program Benefits

- Add valuable international experience to your resume or CV, boosting future career prospects.
- Learn or improve your **Mandarin language** skills through daily interactions and provided classes.
- Develop valuable life skills such as adaptability, responsibility, and cultural sensitivity.
- Immerse yourself in Chinese culture and traditions.
- Build lifelong connections with a Chinese host family and other participants.
- Accommodation & Meals: Receive free accommodation and meals while staying with your host family.



## What We Provide at Masons Au Pair Agency

- Visa assistance.
- Mandarin language course.
- Round-trip flight tickets.
- Insurance.
- Pre-departure orientation and training for a confident start.
- Cultural exchange events to immerse Au Pairs in Chinese traditions and foster connections.
- 24/7 emergency support throughout the program.
- Regular check-ins to ensure the satisfaction of both Au Pairs and host families.
- Free VPN and SIM card to stay connected while in China.

## What a Host Family Provides

- Daily meals.
- Comfortable accommodation, including a private room.
- A monthly stipend of at least 1500 RMB to cover personal expenses.
- Opportunities to participate in family activities, trips and cultural experiences.



## Program Enrollment Process

#### 1. Fill out the application form and complete the personality test

- Application form: https://forms.gle/fUZCBA4K4gYsQeqV8 Personality test:
- https://survey.ucalgary.ca/jfe/form/SV\_0icFBjWwyHvJOfA

#### 2. Interview with Masons Au Pair agency

Have an interview with our team to discuss your goals, expectations, and the details of the program. After the interview, we will post your self-introduction video in our matching pool. From that point on, our manager will guide you through the entire process.

To schedule an interview, you can contact our Au Pair recruiters:

WhatsApp: +86 147 2619 5911 (Nadya) WhatsApp: +86 184 2816 4080 (Jason)

#### 3. Match with a host family

We'll match you with a suitable host family based on your profile, interests, and requirements. We'll provide information about the host family, and you can decide if you would like to work with them or if you'd prefer us to propose another family.

#### 4. Online meeting with the host family

During the interview with your potential host family, our manager will be present with the host family members and assist with translation if needed. You can ask any questions you have to gain a better understanding of the family members, the child's personality, the family's interests, and more.



## Program Enrollment Process

#### 5. Approval of work schedule and duties

Finalize and approve the work schedule and responsibilities with your host family.

#### 6. Contract approval

Review and sign the contract outlining your terms and conditions for the program.

#### 7. Visa application and flight booking

We will send you all the necessary documents for your visa and assist you throughout the entire visa application process. Once you receive your visa, our agency will book your flight to China.

#### 8. Arrival in Chengdu and 2-day orientation

Upon arrival in Chengdu, you'll attend a 2-day orientation to help you settle in and understand local customs. Our agency will provide you with a hotel room and meals, give you a tour of the city, treat you to authentic Chinese food, issue a SIM card, and set up a VPN. We'll also teach you how to use local apps and navigate the subway. We'll do everything possible to ensure you feel comfortable in your new country.

#### 9. Welcome to your host family!

Finally, you'll be welcomed into your host family's home, ready to begin your cultural exchange experience!





# What Do We Need from You?

To join our Au Pair program, we'll need a few important documents to get started. These help us ensure a smooth application process and match you with the best host family. Here's what we'll need:

- **1. Application Form** Completed with all your personal details, preferences, and expectations.
- **2. Self-Introduction Video** A short video introducing yourself, your hobbies, and why you want to join the program.
- **3. Proof of Education** A certificate or diploma confirming you've completed high school or equivalent.
- **4. Health Certificate** A recent medical checkup confirming you're in good health.
- **5. Police Clearance Certificate** To confirm you have no criminal record.
- **6. Photos** Recent photos of yourself, preferably including a few with children.
- **7. A Valid Passport** A scanned copy of the first page to book your flight.







## Self-introduction Video

#### 1. Say Hello!

• Start by introducing yourself, say your name, how old you are, and where you're from. Be natural and friendly!

#### 2. Personal details:

- Share a bit about your personality. Are you extrovert or introvert? Calm or active?
- Tell us about your educational background.
- Mention your hobbies and interests.

#### 3. Your Family:

• Briefly introduce your family. Do you have siblings? What's your family life like?

#### 4. Childcare experience:

• Share with us your experience with children. Have you babysat? Tutored? Or maybe worked with kids at school or summer camps?

#### 5. Why Au Pair?

• Let us know why you want to be an Au Pair. What excites you about this experience?

#### 6. Your skills and host family preferences:

- Describe what you can offer a family such as help with childcare and sharing your language and culture.
- What kind of family are you hoping to join?

#### 7. Conclude your video with a smile and a friendly goodbye.







## Au Pair Introduction Video Tips

#### 1. Background:

- Ensure the environment is quiet and tidy with a simple and warm background.
- Use natural light or make sure the lighting is adequate and avoid backlighting.

#### 2. Share real-life examples:

• When discussing your experience with children, provide specific examples to make the story more relatable and engaging.

#### 3. Avoid reading a script:

• Don't read directly from a script. Remember the key points, and try to speak naturally and relaxed.

#### 4. Smile and project confidence:

• Keep a smile on your face and use some body language (such as nodding or light gestures) to appear friendly and approachable.

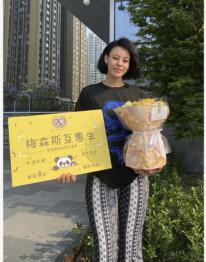
#### 5. Video length:

Keep your video between 3 to 5 minutes long.

Once we get your video, we'll add Chinese subtitles and post it on WeChat so we can match you up with the perfect host family!









## Our Team

In our team, we represent diverse backgrounds — different colors, religions, and nations. We've joined together from various countries to pursue our shared passion: connecting people across the world!

Our team includes former Au Pairs who bring invaluable firsthand experience. Having been through the program themselves, they understand the challenges Au Pairs may face and provide professional, thoughtful support.

This diversity and experience help us foster meaningful connections and ensure the best possible care for everyone we work with.







Jason, China Au Pair Program Coordinator

Nadya, Russia Antoine, France Founder Au Pair Support Coordinator Social Media Manager Au Pair Recruiter

Au Pair Support Coordinator

# Global Partnerships

We have been working with **agencies**, **universities**, and **schools** from different countries to create meaningful opportunities for cultural exchange.

By collaborating with these institutions, we provide students with information about programs that allow them to learn a new language, make friends from around the world, and experience life abroad.

These opportunities help participants become more **self-confident**, **independent**, and **mature** while broadening their perspectives and growing both personally and professionally.









Here are some photos of our agency representatives giving a presentation at Ural Federal University in Ekaterinburg, Russia

## Read Testimonials from Our Au Pairs

Going to China with Masons Au Pair Agency was an amazing experience. They were super supportive from the start, always checking in with me and my host family. Their Au Pair Events were so much fun and a great way to meet others. I felt safe and cared for the whole time—it was truly unforgettable!" - Aimee, South Africa





I went to China in 2023 as an Au Pair and spent there unforgettable six months. That's all thanks to the Masons Au Pair agency, I couldn't have chosen a better company for that purpose. They literally helped me and explained everything, my trust in them was fully worth it. - Elen, Armenia

My host family was incredible, and I felt so supported by the Masons Au Pair agency team. They made sure I was never alone, even when things got tough (like the language barrier, at first). But after a while, I felt so integrated into the culture, and now I can't imagine my life without this experience. I recommend this to anyone looking for an adventure and a way to grow. – Stella, USA





I want to thank the Masons Au Pair agency for the opportunity to visit China! The cultural exchange has been incredible – teaching English to the kids while learning about Chinese traditions was beyond rewarding. Jason and his team were always there to support me, and I never felt alone. Chengdu is an amazing mix of modern life and ancient history. If you want a real adventure, this is it! – Jeff, South Africa

Chengdu was my third au pair experience, but it was definitely the most unique and rewarding. The city itself is something special—vibrant, full of life, and with so much history. Jason and his team were fantastic from start to finish. Whether you're new to being an au pair or have done it before, Chengdu is the place to be! - Mia, Brazil



### **Contact Us**





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